



# Teeswide Safeguarding Adults Board

# **Annual Report**

1 April 2022 to 31 March 2023

Our safeguarding arrangements will effectively prevent  
and respond to adult abuse



## Introduction from Darren Best, Independent Chair

I am pleased to present the Annual Report of the Teeswide Safeguarding Adults Board (TSAB) for 2022-23.

The TSAB Annual Report has been further developed, with clarity and accessibility at the forefront of our minds, I do hope that readers find it so. As I mentioned in my introduction to last year's report the Care Act 2014 requires TSAB, alongside all other Safeguarding Adults Boards across the country to produce an Annual Report. The main purposes being to highlight the work of TSAB over the past 12 months, what has been done to implement our strategy, to provide information about Safeguarding Adult Reviews (SARs) that have been undertaken and subsequently what activity has taken place to implement their findings.

The work of TSAB and its many partner organisations has continued to be hugely complex and presented numerous challenges for the many dedicated people who commission, protect and provide services to some of the most vulnerable people in our communities.

During 2022-23 the Board has continued to work closely with both statutory and voluntary sector partners to gain the reassurance that safeguarding issues are addressed effectively and appropriately. Our strategy has been developed and underpinned by the six safeguarding principles of empowerment, prevention, protection, partnership, proportionality and accountability.

As Independent Chair, it continues to be my privilege to learn and hear about the experiences and challenges faced by those who provide safeguarding services in Teesside, as I did last year I would like to place on record, my gratitude to every one of them. Equally I am always aware that the numbers and statistics contained within this report each have the real-life experiences of people sat behind them, it is on that basis that individually and collectively we must strive to develop and improve the ways in which we work and offer services.

Finally, I would like to offer a personal thanks to all members of the Board, in particular the Chairs of the Sub-Groups and to the people who work in our Business Unit, for their continued professionalism, commitment, hard work and support.

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### What does the Board do?

The Teeswide Safeguarding Adults Board (TSAB) is a statutory body responsible for protecting adults' rights to live independent lives, free from abuse and neglect.

The Board works collaboratively with partners to set the strategic direction for adult safeguarding in Tees and seeks assurance from partners that they have appropriate and robust safeguarding arrangements in place.

### Board Member Organisations

6 Statutory Partners:

- Cleveland Police
- Hartlepool Borough Council
- Middlesbrough Council
- NHS North East and North Cumbria Integrated Care Board
- Redcar & Cleveland Borough Council
- Stockton-on-Tees Borough Council

## Board Member Organisations

23 Non-Statutory Partners:

- A Way Out
- Beyond Housing
- Care Quality Commission
- Catalyst Stockton-on-Tees (Voluntary Development Agency)
- Cleveland Fire Brigade
- Probation Service
- Department for Work and Pensions
- Hartlepool & Stockton-on-Tees Safeguarding Children Partnership
- Hartlepower
- Healthwatch Hartlepool
- Healthwatch South Tees
- Healthwatch Stockton-on-Tees
- HMP Holme House Prison
- Middlesbrough Voluntary Development Agency
- North East Ambulance Service
- North Tees & Hartlepool NHS Foundation Trust
- Office of the Police and Crime Commissioner for Cleveland
- Redcar & Cleveland Voluntary Development Agency
- South Tees Hospitals NHS Foundation Trust
- South Tees Safeguarding Children Partnership
- Tees Esk & Wear Valleys NHS Foundation Trust
- Teesside University
- Thirteen Housing

## Board Structure

The Board has continued to engage with key strategic partnerships across Tees including the Local Safeguarding Children Partnerships, Health & Wellbeing Boards, Community Safety Partnerships, Tees Strategic Exploitation Group (formerly known as Vulnerable Exploited Missing and Trafficked), Serious and Organised Crime Group and the Cleveland Anti-Slavery Network as well as regional and national Safeguarding Adults Boards.

## Sub-Groups

The Board has a number of Sub-Groups, who lead on key pieces of work in order to achieve the aims and objectives set out in the Board's Strategic Business Plan 2022/23. The purpose of the Sub-Groups are summarised below.

### Communication & Engagement (CE)

Leads the development, implementation and evaluation of a multi-agency strategy aimed at increasing awareness of safeguarding adults and promoting the involvement of adults at risk, carers and advocates in the Teeswide safeguarding adults processes.

### Learning Training & Development (LTD)

Leads the development, implementation and evaluation of a multi-agency learning, training and development strategy.

### Operational Leads (OL)

To provide a forum to enable safeguarding adults operational leads from TSAB partner agencies to share good practice, problem-solve and access peer support. The Sub-Group also provides qualitative data to inform the development of person-centred policies, procedures and strategies.

### Performance, Audit & Quality (PAQ)

Leads the development and implementation of a performance framework and provides an audit and quality assurance function on behalf of the TSAB.

### Safeguarding Adult Review (SAR)

Leads on the development and implementation of the Teeswide SAR Policy and Procedures to ensure that learning from any reviews undertaken locally and nationally is disseminated appropriately. The Sub-Group also considers notifications for SARs and makes recommendations to the Independent Chair.

### Task & Finish Groups

During 2022/23 there were a number of Task & Finish Groups to look at specific work streams:

- ☑ Creating Safer Cultures
- ☑ National Safeguarding Adults Week
- ☑ Organisational Abuse
- ☑ Welfare Visit Requests for Vulnerable People
- ☑ Team Around The Individual (TATI) Review
- ☑ Joint Learning Event
- ☑ SAR Procedures Review
- ☑ Power BI
- ☑ Responding to and Addressing Serious Concerns (RASC) Providers Action Plan template

## Some of our key achievements over the past year...



### July—September 2022

- Trauma Informed Practice Me-Learning course launched
- SAR - Martin Learning Briefing published
- Safeguarding Champions presentation delivered to the Care Provider Peer Support Group
- A number of Presentations were delivered to Board including: People First, Cleveland Police, South Tees Hospitals NHS Foundation Trust
- ARCH Teesside attended the Operational Leads Sub-Group to discuss the services they offer in relation to sexual violence support

### January—March 2023

- A number of awareness campaigns took place:
  - Sexual Violence Awareness Week
  - Spotlight on Organisational Abuse
  - Spotlight on Trauma Campaign
- Trauma-Informed Practice Briefing Session delivered by the South Tees Trauma Lead.
- Hosted a Legal Updates for Board Members Training session
- Adult K Learning and Reflection workshop was held

### April—June 2022

- Safeguarding and Falls Guidance was developed and published
- A number of key campaigns took place including:
  - Stalking Awareness Week—awareness of 2 new specialist Stalking Advocates, anonymised Stalking case study included within the TSAB bulletins, sharing of the spotting the signs tool in 11 languages (Suzy Lamplugh Trust resource)
  - Deaf Awareness Week—Deaf awareness poster produced, article included within the TSAB Newsletter, local sensory support groups information included on TSAB website
- A Self-Neglect launch poster was included in Stockton News resident magazine and sent to 90,000 homes.
- A Joint Learning from Reviews event was hosted together with colleagues from the Safeguarding Children Partnerships and Community Safety Partnerships
- A number of TSAB training courses took place including; Safeguarding Vulnerable Dependent Drinkers, Self-Neglect and Legal Literacy
- “Molly” Safeguarding Adults Review (SAR) published

### October—December 2022

- Independent Voices Advocacy Group session on Self-Neglect took place, members created their own posters and completed surveys. A new Self-Neglect easy read poster was developed.
- A number of key campaigns took place:
  - National Safeguarding Adults Week coincided with Carers’ Rights Day and 16 Days of Activism for the Elimination of Violence Against Women and Girls. A range of communication and engagement activity took place across the week, raising the profile of safeguarding adults.
- The first Adult Sexual and Criminal Exploitation Webinar was held

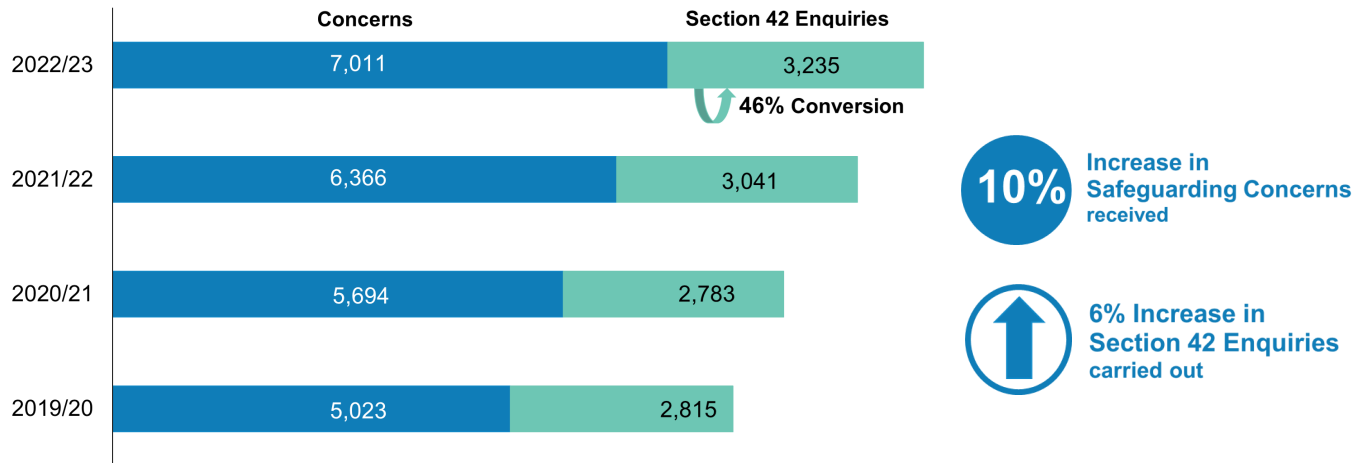
# Safeguarding Data 2022-23

## Concerns and Section 42 Enquiries\*

\* Data on this page relates to Section 42 Enquiries commenced

**Safeguarding Concern** - a report made to the lead agency for the safeguarding process to raise concerns of adult abuse/neglect.

**S42 Enquiries** - The Care Act 2014 (Section 42) requires that each Local Authority must make enquiries, or cause others to do so, if it believes an adult is experiencing, or is at risk of, abuse and/or neglect.

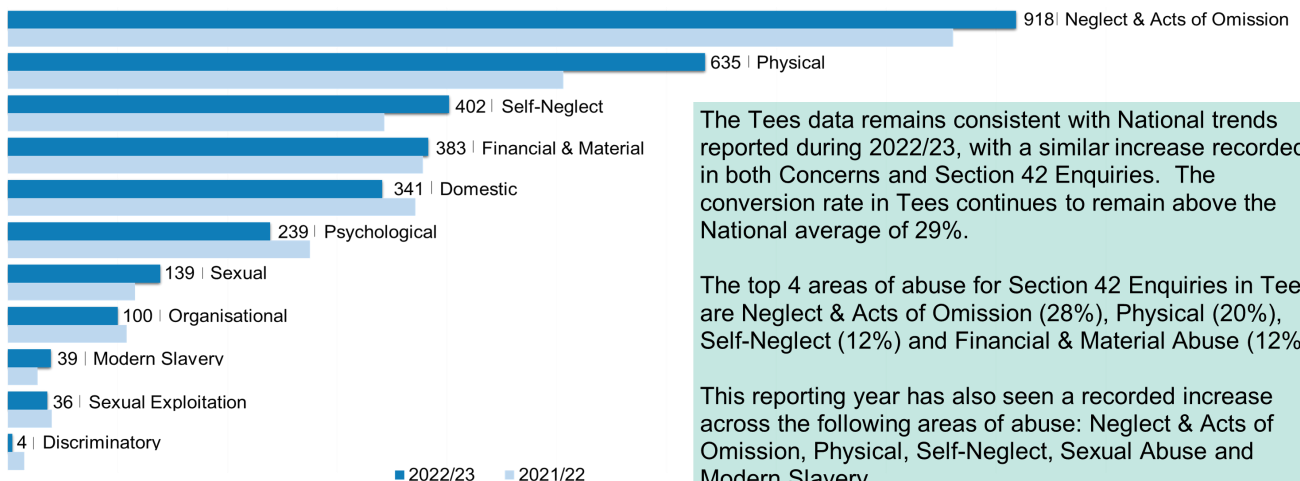


## Location of Abuse: Section 42 Enquiries

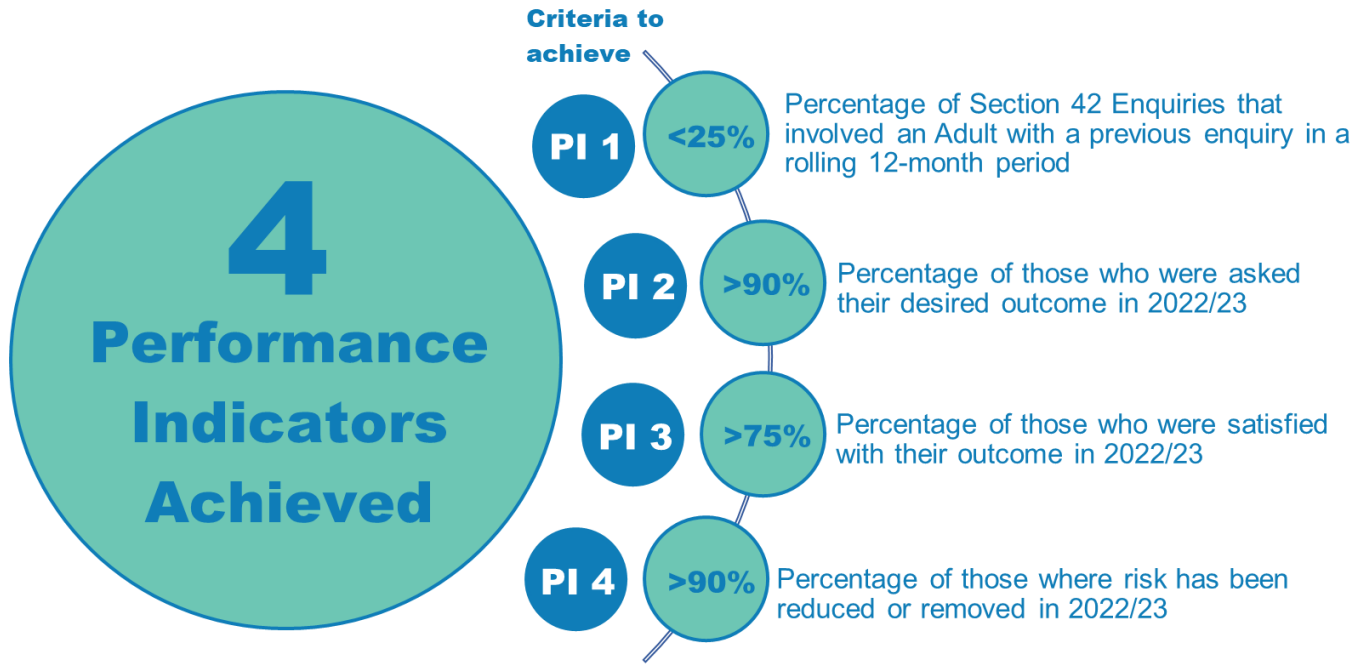


A person's Own Home remains the most common location of risk in Tees, with a similar figure being reported in the National data. In line with the data trends reported Nationally the Own Home category recorded a slight increase in the number of Section 42 Enquiries reported.

## Types of Adult Abuse: Section 42 Enquiries



# Performance Indicators (PI)

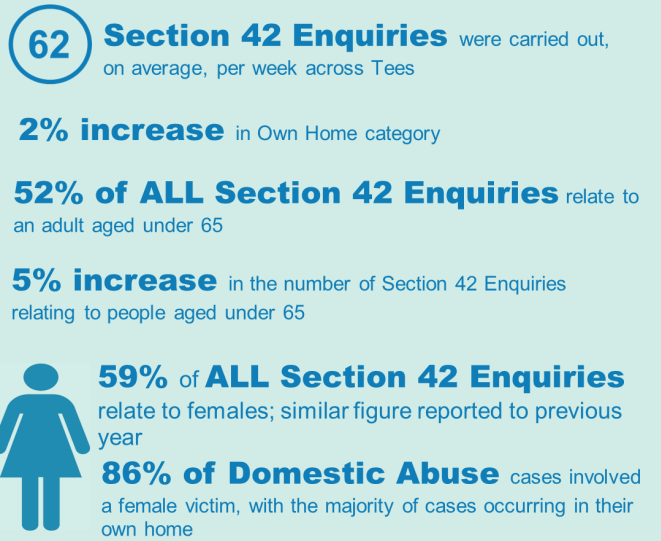


## Safeguarding Concerns Received



- 15% increase** in Concerns received from Social Care
- 9% increase** in Concerns received from Care Homes
- 20% increase** in Concerns relating to Sexual Abuse
- 11% increase** in Concerns involving Physical Abuse

## Section 42 Enquiries Commenced

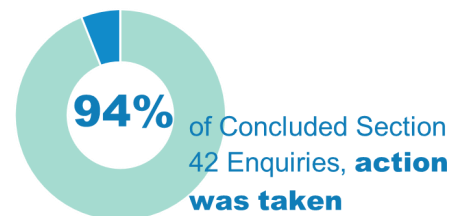


# Outcomes of Concluded Section 42 Enquiries

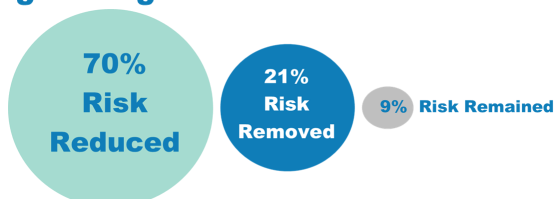
### Source of Risk to the Adult



### Safeguarding Action



### Safeguarding Outcome



### Adults Voice



## Communication and Engagement



**149,436** website views



**910** Followers\*

**28,150** Reached

\* 16% increase on 2021/22



**844** Followers\*

**41,900** Impressions

\*6% increase on 2021/22



**66** YouTube Subscribers



**4** Radio interviews

**2** Radio adverts



**976,000** Impacts - bus stop advert



**291,000** Local Magazine

Impressions

(digital advertising)

**8,607** TSAB Newsletter reads

**962** Safeguarding Champions Bulletin reads

Read more detail in the Board's [Annual Communication & Engagement Report 2022/23](#)

### Awareness Raising Campaigns

Throughout the year, The Board engaged collaboratively with partners in a wide range of awareness raising activities, utilising multiple communication and engagement methods with an aim of engaging professionals, members of the general public, harder to reach groups and digitally excluded individuals.

National Safeguarding Adults Week was a key event in 2022, with a comprehensive communication and engagement plan of activity throughout the week to raise awareness of important safeguarding messages. This included a social media campaign, displaying of TSAB material across Tees, a Bus Stop poster campaign, training courses and events for professionals and the development of resources with a local Independent Advocacy Service. TSAB also launched the Sexual Exploitation leaflet in Vietnamese and Community Voices FM (CVFM) produced a "how to report abuse and neglect" advert in English and Urdu.

Other awareness raising events included Stalking Awareness Week and three "Spotlight On" campaigns comprising of Creating Safer Cultures, Organisational Abuse and Trauma-Informed Practice.



Safeguarding is Everyone's Business  
National Safeguarding Adults Week  
21 November - 27 November 2022

### 88 Safe Place Scheme Locations

The steering group met twice and work was completed to ensure the list of locations and map was up to date. An 'information pack' was developed to signpost venue staff to safeguarding awareness training and other relevant schemes such as Ask ANI.

[Click here](#) for more information.



### Safeguarding Champions

Focused work on recruitment to the Safeguarding Champions initiative resulted in a **79%** increase in champions. Safeguarding Champions receive quarterly e-bulletins and they can use their unique position to communicate important messages to their organisations and local communities.

[Click here](#) for more information.

# Training

The Board provides free multi-agency training, designed to supplement single agency training provision. The Board continued to deliver its existing training programme as well as commissioning additional courses.

## Me-Learning

The Board commissions the e-Learning platform (Me-Learning) with the local Safeguarding Children Partnerships. There are often crossovers between children and adult safeguarding work and therefore it is recognised that people who work with children and/or adults greatly benefit from having access to a wide range of safeguarding courses available in one place. The figures below are based on all learners across children and adults.



**5,804** learners\*

\***3,916** new learners

From **1,421** different organisations



Registered for **18,208\*** e-learning courses

\*91% completion rate

**1,222** completed  
Safeguarding Adults  
Level 1

**583** completed  
Trauma Informed  
Practice



**580** delegates attended virtual training webinars

**118** delegates attended face to face training



**220** workbooks  
completed

### TSAB courses and webinars introduced in 2022/23:

- Trauma Informed Practice Me-Learning
- Adult Criminal and Sexual Exploitation Webinar
- Modern Day Slavery Webinar

### Adult Criminal & Sexual Exploitation Webinar

**2** sessions were held

**39** delegates attended

From **17** different organisations



This course has introduced me to the many different ways that are now recognised as 'modern day slavery'. Understanding the types of exploitation, the indicators and the key drivers will also help me to recognise any 'tell tale signs' with my service users. Thus enabling me to provide the correct safeguarding and support necessary for that individual.

Learner Feedback - Modern Day Slavery



It broadened my knowledge of sexual exploitation and the signs to look out for. It also heightened my understanding of how victims maybe feeling and the depth of trauma that this has inflicted to them.

Learner Feedback - Adult Criminal and Sexual Exploitation



Since the training I have changed my view from dependent drinkers being a "lifestyle choice" and have begun working more creatively and consistently to support one of my service users on a frequent basis.

Learner Feedback -Safeguarding Vulnerable Dependant Drinkers





## Priority 1: Joint Working

**Aim: We will develop a whole system approach to safeguarding adults which is responsive to individual's needs, views and wishes**

### What we said we would do:

1. Ensure Board partners work together in an effective manner to protect adults from all forms of abuse and neglect.
2. Consider and act upon the impact of new legislation and statutory guidance on safeguarding practice, for example, Liberty Protection Safeguards, Domestic Abuse Act 2021.
3. Engage and Collaborate with the Local Safeguarding Children Partnerships, Community Safety Partnerships, Domestic Abuse Steering Groups, Health and Well-being Boards, Tees Strategic Exploitation Group (TSEG) and partners to deliver joint priorities and objectives.
4. Engage and collaborate with the multi-partnership and multi-agency development work regarding Missing Adults, Transitions, Contextual Safeguarding and Adult Sexual Exploitation.
5. Further embed trauma informed practice, strengths based and person-centered approaches to all safeguarding adults' work.

### What we did:

- A Team Around The Individual (TATI) Review Task & Finish Group was established to review operational practice and procedures across Tees to develop a Teeswide Terms of Reference and Guidance for the management of high-risk complex cases. This work is ongoing and near completion and will be further reported on in 2023/24.
- TSAB policies and procedures were updated to reflect the enactment of the Domestic Abuse Act 2021. The Domestic Abuse Training Workbook was also reviewed.
- Adult Criminal and Sexual Exploitation Training was commissioned and piloted throughout 2022/23, this includes reference and links to the Molly SAR. The training has received positive feedback and one delegate advised that following the course they discussed exploitation with a service user which resulted in a disclosure of abuse and cuckooing. The delegate then supported the service user to access safe accommodation.
- Following the Molly Safeguarding Adults Review (SAR) publication in June 2022 where Trauma was identified as a main theme, a recommendation to continue the work to embed Trauma Informed Care in practice was actioned. In July 2022 the Trauma Informed Practice Me-Learning course was launched online. Work in this area will continue into 2023/24.
- A 'Spotlight on' Trauma Informed Practice campaign was hosted during March 2023 and a Trauma Informed Practice Briefing Session was delivered to 26 delegates by the South Tees Trauma Lead from Middlesbrough Council. A Trauma Informed Practice fact sheet aimed at professionals and the general public was published and shared with partner organisations and across social media platforms.
- TSAB met with the managers of the Children's Safeguarding Partnerships to review the [Think Family Guidance](#).

“The **Integrated Care Board (ICB)** has continued to support the aims and objectives set out within the Board's strategic plan 2022/2023. We ensure representation at the various sub-groups and attendance at the Board. We have and continue to support some of the review work, for example the review of The Team Around the Individual (TATI) processes. We continue to share relevant information with primary care during our quarterly engagement sessions which seeks to raise the profile of the work of the Board and all matters of safeguarding within our area.

”

## Priority 2: People

**Aim: We will ensure the workforce is well trained, supported and equipped to safeguard the most vulnerable people within our communities**

### What we said we would do:

1. Seek assurance from partners that staff understand the legislative framework and the principles of trauma informed practice to ensure the best outcomes for adults at risk.
2. Seek assurance from partners that staff are provided with single agency Safeguarding Adults training in accordance with the TSAB Training Strategy.
3. Seek assurance from partners that staff are provided with support and training, particularly in relation to the management of high risk/complex cases and with consideration of vicarious trauma.
4. Learn from the findings of local, regional, and national Safeguarding Adult Reviews (SAR), Learning Lessons Reviews (LLR), applicable Domestic Homicide Reviews (DHR), and Safeguarding Children Practice Reviews (SCPR) and implement action plans.
5. Provide opportunities for partners to share learning and best practice in all aspects of safeguarding adults work which will promote staff and public confidence.

### What we did:

- The Molly Safeguarding Adults Review (SAR) was published. A learning briefing and a recorded PowerPoint presentation was developed to be used as a training tool to share learning from the SAR. In conjunction with Newcastle Safeguarding Adults Board (SAB), the Molly SAR was highlighted via the [SAR Escalation Protocol](#) as some of the issues highlighted in the case had national implications. This included the Department of Health and Social Care to consider taking a lead role in developing a national definition of Adult Sexual Exploitation and practice guidance and for the Criminal Justice issues to be taken to the Ministry of Justice. Colleagues from Newcastle SAB were invited to TSAB's SAR Sub-Group to talk about Operation Sanctuary and findings relevant to the Molly SAR and progress/gaps of national recommendations.
- A meeting was convened to gain further insight into how the SAR and Learning Disabilities Mortality Review (LeDeR) process interlink, ensuring learning is captured and not duplicated. Work in this area will continue in 2023/24.
- The SAR Sub-Group explored and discussed learning from regional and national SARs. One of the themes discussed included Newcastle's [Adult N SAR](#) and how we can better engage with pharmacies across Tees. Pharmacies will now be considered as key partners where relevant in safeguarding meetings and SARs.
- The Quality Assurance Framework (QAF) Self-Audit Tool was updated and completed by Statutory Partners during 2022/23. QAF submissions from Statutory Partners has provided the required assurance that learning from reviews is being cascaded within the organisations.
- Annual surveys have highlighted that Organisational Abuse continues to be the least well understood form of abuse amongst both professionals and the general public. Considering recent high profile regional and national SARs such as Whorlton Hall (Durham) and Joanna, Jon and Ben (Norfolk), the SAR Sub-Group felt it was beneficial to raise awareness of 'Creating Safer Cultures' and hosted a week long campaign in June 2022. Work is ongoing at a Regional Task & Finish Group on decision making tools for Organisational Abuse. This will be reported on in 2023/24.
- During National Safeguarding Adults Week Cleveland Police held an awareness session on Adult Exploitation and County Lines. 53 people from 18 organisations attended and positive feedback was received.

**Tees, Esk and Wear Valley NHS Foundation Trust** is committed to learning from Safeguarding Adult Reviews, actively participating, acting on recommendations and disseminating the learning across the organisation.

## Priority 3: Communication

**Aim: We will provide accessible and clear information, advice and support that helps people to understand what abuse is, how to prevent abuse from happening, how to seek help and how to engage with the work of the Board**

### What we said we would do:

1. Establish mechanisms that enable adults, their families, and their carers to better inform the future direction and priorities of Adult Safeguarding across Teesside.
2. Ensure adults who use safeguarding services are asked what they want as outcomes from the safeguarding process and that their views actively inform what happens.
3. Communicate with and seek feedback from adults, families, and carers to ensure safeguarding responses are the least intrusive possible and proportionate to the risk(s) presented.
4. Further develop the Safeguarding Champions initiative to improve engagement with local communities, harder to reach groups, the seldom heard and to create stronger links with the community and voluntary sector.
5. Improve information sharing across and between agencies to ensure the best outcomes for adults using safeguarding services.

### What we did:

- The Board's Annual Survey 2022-23 was completed by 414 people, with 236 responses from professionals and 178 from members of the public. The highest number of Easy Read surveys were completed during 22/23, with an 170% increase compared to 2021-22. The Easy Read survey was developed in conjunction with advocacy service, Independent Voices with the aim of making the Annual Survey more inclusive and accessible. The feedback provided from the surveys will inform the development of the TSAB Business Plan for 2023-24.
- The Performance, Audit and Quality (PAQ) Sub-Group have continued to monitor four Performance Indicators this last year, with all areas being achieved at the end of the reporting year.
- A number of key 'Spotlight On' awareness raising campaigns took place across the year including; Creating Safer Cultures, Organisational Abuse, Trauma Informed Practice.
- As part of the Safeguarding Champions recruitment drive, the champions' presentation was delivered to a number of groups to promote the initiative, including Stockton Care Provider Peer Support Group and the Catalyst Adult Forum.
- Voluntary Sector Services Directories were linked to Find Support in Your Area webpage. The Business Unit are also now also signed up to receive their e-bulletins.
- A "Joint Learning from Reviews" event hosted in collaboration with the Safeguarding Children Partnerships and Community Safety partnership across Tees focused on learning from local Safeguarding Adult Reviews, Domestic Homicide Reviews and Safeguarding Children's Practice Reviews and included an expert by experience presentation. 156 people attended from 44 organisations.
- TSAB attended a Self-Neglect session with Advocacy Service Independent Voices. The session explored what self-neglect is, how to spot the signs and how to ask for help. A self-neglect animation was shown and participants created their own self-neglect poster and completed a survey. This informed the creation of a self-neglect easy read poster which received positive comments from the group.

**Tees, Esk and Wear Valleys NHS Foundation Trust** took the opportunity to create awareness of safeguarding adults to staff, services users and families during Safeguarding Adults week in November 2022 by promoting material at stalls within the public areas of our main hospitals and providing advice and understanding of safeguarding to those around.

## Priority 4: Services

**Aim: Services are commissioned and provided by our partners to meet the individual needs of adults who are most at risk of abuse or neglect**

### What we said we do:

1. Ensure that adults at risk of neglect and/or abuse can access support services and schemes such as the Safe Place Scheme and Ask ANI.
2. Review the services and support available across Tees which aim to reduce the impact of loneliness and isolation on vulnerable people.
3. Seek regular assurance from our partners on the safe commissioning and delivery of services.
4. Improve our performance monitoring processes and systems to obtain accurate, current and validated information.

### What we did:

- TSAB oversee the governance arrangements for the Teeswide Safe Place Scheme. Work has continued to audit venues and individuals accessing services are routinely involved in the audits. There was a notable reduction this year in the number of venues which are part of the scheme due to the closures of businesses, which could be a link to the ongoing cost-of-living crisis.
- During Deaf Awareness week in May 2022, TSAB worked with partner agencies to raise awareness and to support with reducing loneliness, isolation and engaging with harder to reach groups. A deaf awareness poster was produced and circulated. Ongoing discussions were conducted around how deaf people can self-report safeguarding concerns. Work remains ongoing in this area and progress will be reported on in 2023-24.
- TSAB held a “Creating Safer Cultures Week” which included an Elder Abuse session for Safeguarding Champions. Safeguarding Explained videos were shared online for trauma informed practice and loneliness and isolation.
- A full review of the [“Find Support in Your Area”](#) page was carried out, ensuring all information regarding help and support was up-to-date.
- Multi-agency audits took place across the year, themes included; Team Around The Individual Self-Neglect, Transitions, Psychological Abuse, Sexual Exploitation and Organisational Abuse.
- A Task and Finish group was set up to create an Action Plan Template for Responding to and Addressing Serious Concerns (RASC), to ensure that providers who are subject to RASC can consistently provide feedback to the Local Authority.
- 3 Care Quality Commission Findings Reports for Tees, Esk and Wear Valley, South Tees (James Cook Hospital) and North Tees and Hartlepool NHS Foundation Trust were presented to Board members and assurance was provided.
- A Task & Finish Group was established to develop and implement a Power BI dashboard which produces high quality performance reports. This work continues and will be reported on in 2023/24.



**Middlesbrough Council** launched a review of the Safe Places Scheme. We are progressing work to develop our offer and to ensure that those signed up to the Safe Places Scheme feel confident in supporting the residents of Middlesbrough. Engagement with users of our service has also given us valuable insight into what individuals need from the scheme in order to feel safe and protected.



## Safeguarding Adult Reviews (SARs)

A SAR is undertaken when agencies who worked with an adult who has been subject to abuse or neglect, come together to find out if they could have done things differently and prevented serious harm or death from happening. A SAR does not blame an individual or organisation for their actions, its purpose is to learn from what happened and to consider what can be changed so that harm is less likely to happen in the same way to other people in the future.

The Care Act 2014 says that Safeguarding Adult Boards must arrange a SAR when an adult dies or is seriously harmed as a result of suspected or known abuse or neglect and there is reasonable cause for concern about how, or if partners worked together to safeguard the adult.


### SAR Sub-Group Activity

The role of the Sub-Group is to consider new SAR notifications, oversee any ongoing SARs or other reviews, ensure any learning from reviews (locally, regionally or nationally) is considered by TSAB partners and taken forward in their own organisations, and to oversee the implementation of action plans arising from review activity across Tees.

The SAR Sub-Group met 12 times in 2022-23. The group met on a bi-monthly basis, with bi-monthly Notification meetings in between – this ensured that the 28-day timescale for consideration of new SAR Notifications could be met.

Membership of the Sub-Group comprises of senior managers from our key partner organisations.

#### 2022/23 [Published Reports](#)

- 1 [SAR](#) (Molly) 
- 2 [Learning Briefings](#)

8

SAR Notifications Considered



6

Referrals met criteria for a SAR (our highest number since TSAB began)

2

Referrals did not meet criteria for SAR



### SAR Sub-Group Achievements

- As of 31 March 2023, the SAR Sub-Group were monitoring 11 open cases
- 7 cases were completed/ closed during 2022/2023
- Learning was considered from 3 regional and national cases including Katharine (Dorset), [Adult N](#) (Newcastle) and [Eileen Dean](#) (Lewisham).
- Learning reports regarding Care Providers who have been subject to the Responding to and Addressing Serious Concerns (RASC) Protocol were considered and 3 reports were shared during 2022/23. Sub-Group members were asked to consult with care providers and provide feedback on the RASC Protocol and an action plan template for care providers was developed and published in August 2022.
- SAR Policy & Procedures Review Task & Finish Group was convened. The revised policy was presented to the board and [published](#).

#### North East SAR Champions Network

- [‘What to do about Self-Neglect’](#) animation video developed and published as part of NSAW.
- [Self-Neglect conference](#) held during NSAW. Included topics such as ‘Challenges and Evidence from Safeguarding Adult Reviews’.
- [7 Learning Briefings](#) on Self-Neglect developed and published in May 2022.

**“Mrs I” [Learning Briefing](#)** - Mrs I was an 84 year old lady who lived in a care home receiving 24 hours nursing care. Mrs I was discharged from the hospital Emergency Department (ED) back to the care home. Mrs I’s condition significantly deteriorated and Mrs I returned to the ED later that day. There was a delay in obtaining an in-patient bed and Mrs I died whilst in the ED causing significant distress to family members.

This case raised key themes around two-way communication between hospitals and care homes, medical management, professional curiosity and personalised care.

**“Martin” [Learning Briefing](#)** - Martin was a 64 year old man who had a diagnosis of autism and a learning disability. He was diagnosed with a brain tumour in 2020. Martin lived in supported living until he was placed in a residential care setting in October 2020 following a hospital admission. Martin was admitted to hospital in January 2021 and passed away in February 2021 due to aspiration pneumonia. Martin’s siblings raised concerns regarding the care provided to him prior to his death resulting in a Safeguarding Enquiry.

The Lesson Learned Review (LLR) raised key themes on communication with the adult, family and between health and social care, professional curiosity, discharge arrangements, mental capacity assessments and the impact of Covid-19.

## “Molly” SAR

Molly was found deceased at the property of a person she did not know well when she was 25 years old. Molly was well known to services; she was open to safeguarding for two years and was involved in the Team Around the Individual process for over one year. The key concerns regarding Molly related to sexual exploitation from multiple perpetrators, sexual violence, historical abuse, self-harm, domestic abuse, self-neglect, homelessness, and drug use.

**The SAR highlighted good practice and multi-agency working.**

**Learning was identified in the following areas and the following actions have been completed:**

### The Safeguarding System

- A full review of the Team Around The Individual (TATI) is underway to develop a consistent Teeswide approach for managing complex and high-risk cases. Work in this area remains ongoing.

### Adult Sexual Exploitation

- Adult Sexual Exploitation (ASE) and trauma was highlighted as a priority for The Board. Discussions were ongoing throughout 2022/23 on how this could be addressed on a local level as well as raising the profile of issues nationally.
- The CEO of A Way Out Charity who support victims of ASE became a member of the Board in September 2022 to provide a link to and advice on the work that is ongoing regarding exploitation of adults.
- TSAB’s first Adult Sexual Exploitation and Adult Criminal Exploitation training course was held.
- Work is ongoing regarding the development of a wider Exploitation Strategy and Adult Sexual Exploitation Guidance for professionals and will be reported on in 2023/24.

### Trauma Informed Care/ Approaches

- A Spotlight on Trauma Campaign was held in March 2023; resources were created and shared online and with local Safeguarding Children’s Partnerships.
- A Trauma Informed Practice animation was launched June 2022.
- TSAB’s Trauma Informed E-Learning was promoted.

### The Legal System

- Learning Briefing on Executive Capacity was published and circulated throughout TSAB networks.

### Complex Cases Support and Supervision

- Considerations will be given within the TATI review to include a checklist and guidance for managers around supervision for professionals working with complex cases. Work in this area remains ongoing and will reported on in 2023/24.

Some of the issues identified in this case had national implications and TSAB together with Newcastle SAB highlighted concerns via the SAR Escalation Protocol.

[Click here](#) to access the full report and associated documents.



## Partner Activity 2022/23

Each year, Board partners reflect on their organisations' involvement, contribution and support in helping to achieve the Board's strategic aims and objectives. Their summaries are included below:

**Hartlepool Borough Council (HBC)** has continued to contribute to delivering the strategic aims of TSAB through active participation across the TSAB agenda, chairing two of the TSAB Sub Groups and routinely disseminating learning to providers and the adult social care workforce. Our QAF submission during 2022/23 was commended as transparent, detailed and well-evidenced and provided us with clear priorities to take forward. We also shared the findings from an independent peer review of our safeguarding arrangements, undertaken by Partners in Care & Health in March 2023. The review highlighted evidence of strong collaborative working with statutory and community partners and a view that HBC 'punched above its weight' in terms of partnership engagement and innovation. The Council undertook a range of activities during National Safeguarding Adults Week (NSAW) in 2022 including safeguarding awareness sessions with members of the deaf community, supporting our Trading Standards team to raise awareness of scams and doorstep crime, awareness raising on Radio Hartlepool and across our Community Hubs. Information was also shared via the local Hartbeat publication, which was delivered to 42,000 households across Hartlepool. We also held a Provider Forum during NSAW sharing best practice and learning from SARs, raising awareness of organisational abuse and promoting the TSAB Safeguarding Champion role.



**Middlesbrough Council (MBC)** Middlesbrough Council's complex needs accommodation pilot moved into its second year of delivery in 2022/23. This scheme has allowed us to take a person centred approach to safety planning for females with some of the most complex needs in Middlesbrough. One of our female residents was able to successfully move on from the flats and is now sustaining her own tenancy. We launched a bespoke trauma informed training programme which delivered intensive training over a period of 6 months and incorporated trauma informed supervision into the training module. This has supported us to embed trauma informed principles into our adult safeguarding work.

As part of safeguarding week in 2022 we developed an article which was published in our Love Middlesbrough Magazine and also worked with our Neighbourhood Safety Officers to promote safeguarding in their day to day work. We have focussed on highlighting risks in relation to organisational abuse with the aim to promote joint working with our providers with the aim of protecting those in receipt of services. Two presentations have been delivered to providers to highlight risks and best practice in relation to organisational abuse, the first in safeguarding week 2022 and the second to our provider forum.



**Redcar and Cleveland Borough Council (RCBC)** In 2022/23 Redcar & Cleveland Borough Council has continued to work collaboratively with our Board partners to deliver positive change for the adults and carers we support. We have actively contributed to the Team Around the Individual task and finish group to review how we support adults with complex needs and risk-taking behaviours, to strive for a consistent approach to reduce risks and improve their quality of life. We have completed regular themed Safeguarding Audits and fed the learning into the Safeguarding Adults Review Sub-Group

In January 2023 we completed the Board's Safeguarding Quality Assurance Framework Self-Audit. We received positive feedback from the evaluation panel, which agreed with our assessment and highlighted two areas of best practice, that is, sharing learning from SARs and Other Reviews, and effective safeguarding information sharing with care providers. The panel made helpful recommendations about how we can better evidence best practice in safeguarding training, prevention and practice assurance.



**Stockton-on-Tees Borough Council (SBC)** has engaged with numerous partners, the Police, Housing, Probation, NHS providers, Public Health, etc. to ensure the needs of an individual are addressed holistically. We continue to discuss cases of the most vulnerable residents at the Team Around the Individual (TATI) meetings, where agencies bring skills and knowledge about the individual and share ideas and views how best support an adult, their family and wider community from abuse and/or neglect as far as possible. The Adult Safeguarding Team took an active role in contributing towards Stockton-on-Tees Domestic Abuse Strategy 2022-2028, where agencies from across the sector came together to set key priorities when it comes to tackling domestic abuse. SBC contributes to the numerous forums/ meetings, such as: MAPPA, MARAC, MATAAC, Channel Panel (PREVENT), and Cleveland Anti-slavery Network. Staff are aware of our local services, which can and should be accessed when an adult is at risk; such as Safe Place Scheme, or Ask for ANI (Action Needed Immediately).



## Partner Activity 2022/23 Continued...

**Tees, Esk and Wear Valleys NHS Foundation Trust (TEWV)** are an active partner of the Teeswide Safeguarding Adults Board contributing to developing new initiatives, policy and guidance in line with the Boards priorities. Developments in new approaches are communicated across our organisation to enhance the joint working approach to safeguarding adults. This is further emphasised within our newly reviewed safeguarding training which incorporates a Think Family approach to managing safeguarding concerns and in a trauma informed way.

The Trust continues to demonstrate seeking assurance of safeguarding practices. There have been developments in incorporating safeguarding within our internal quality assurance tools Trustwide and following positive feedback from the previous year we have continued to increase the presence of the Trust safeguarding team into clinical areas bringing the safeguarding expertise closer to clinical services to support and upskill the workforce.

The Trust embarked on a 'Journey to Change' and one of the 5 key areas focuses on co-creation. It states we will seek out and act upon the voices of the people we work with to improve care. As part of this journey the Trust have appointed 2 Lived Experience Directors.



**Cleveland Police** held a Violence Against Women and Girls (VAWG) conference which was a well-received, inclusive event with Police, Crown Prosecution Service, Health, Local Authorities and Commissioned Services. We jointly led on the TATI review resulting from actions in the Molly Review, contributing to significant change and improvements to the process.

Operation Beech, an Initiative to tackle crimes against sex workers in Middlesbrough was highly successful and has been nominated and shortlisted for a national VAWG award. The operation, alongside local charity A Way Out, led to more than forty women being supported. There have been bespoke listening circles set up to glean experiences from victims to help support and shape VAWG initiatives across the force.

A VAWG week of action was carried out to tackle perpetrators and support victims, with 83 arrests made in connection with VAWG related offences. Operation Arrow, an operation to target criminals who were exploiting children and adults into drugs, trafficking and Modern Day Slavery has been shortlisted for a Tilley award. It has seen the successful prosecution of 35 defendants, with 10 key members of an Operational Crime Group recently receiving a combined total of 67 years in prison. A number of people at risk of exploitation have also been safeguarded.



The **Integrated Care Board (ICB)** ensures that all staff within the organisation are trained within safeguarding adults in line with the intercollegiate document.

The ICB supports and works with the services that they commission to ensure that statutory safeguarding functions are achieved, this assurance takes the form of evidence gathering and discussion with providers at regular meetings (Clinical Quality Review group) as well as reviews of serious incidents where safeguarding issues are identified as a concern or contributing factor to such an incident. The ICB undertake Commissioner Assurance Visits (CAV) to providers and a member of the safeguarding team is involved in these visits. The aim of the safeguarding team attending is to ensure that statutory safeguarding functions of providers are adhered to, and any concerns can be addressed in a timely manner. These visits are undertaken with NHS commissioned services and privately commissioned providers.

The ICB also implement Local Quality Requirements (LQRs) where safeguarding training is monitored, and improvement action is highlighted as and when required.



**Healthwatch Stockton-On-Tees** is a Board member and continues to support and promote the work of the Board across social media platforms, we regularly circulate the Board's newsletters and Bulletins across our wider networks and promote the Safeguarding Champions Scheme. Healthwatch hosted a number of coffee morning events across 2022/23 at Community Centres and Family Hubs and shared the Board's resources including leaflets, posters and a pop up TSAB banner.





## Partner Activity 2022/23 Continued...

### **Catalyst, Hartlepower, Middlesbrough Voluntary Development Agency, Redcar and Cleveland Voluntary Development Agency, Tees Rural Action**

The Tees Valley Infrastructure Partnership works collectively with the five area/ geography-based agencies to raise awareness of good practice in safeguarding to the sector and support organisations more broadly.

Voluntary sector development agencies attend TSAB meetings on behalf of the voluntary, community and social enterprise sector. We make efforts to circulate the TSAB Newsletter, new policies and announcements to our mailing list, mainly in the VCSE sector across Tees.

The Tees Valley Infrastructure Partnership co-designed a presentation followed by Q&A for the 2023 TSAB Development Day.

**A Way Out** has taken part in the TATI review meetings to respond to the findings from the Molly SAR and has undertaken a number of sessions with local organisation, including Cleveland Police to raise awareness of trauma informed practice.

AWO has a safeguarding champion within the organisation and actively engages in the campaigns and the sharing of newsletters, bulletins and training opportunities. These are widely promoted internally and with partners. AWO raises awareness around gaps in provision, namely Adult Sexual Exploitation (ASE) and has been actively involved in developing the response around ASE.

AWO has also explored further funding opportunities to support service provision in this area and to enhance the approach across the Tees Valley.



**Probation - North Tees** The current structure of the Probation Service is now 2 years old and we continue to recruit new staff and blend the legacy teams that came together in 2021. Over the last year Stockton and Hartlepool Probation Delivery Unit has ensured that all 110 staff have completed the most up to date Probation Service Domestic Abuse, Safeguarding and Prevent training. Probation have contributed to Team around the Individual, VEMT and Domestic Abuse Strategic Groups as well as Multi Agency Public Protection Arrangements (MAPPA).



**Holme House** has been concentrating on our people and we are celebrating the upskilling of our prisoner Listeners (Samaritans) in SASH training (Suicide & Self Harm) and additional TRiM (Trauma Risk Management) training for staff to support both staff and prisoners. Our Safety Intervention Meeting (SIM) is a whole prison approach, with inclusivity and joint working of our Partner agencies, and the sharing of information to safeguard our prisoners to enable us to be more responsive to their needs.

We have been promoting the TSAB Safeguarding training sessions to further upskill our staff and circulating our Safeguarding leaflet and support services which are available to staff and prisoners. We are driving hard to meet our targets for accommodation and employment on release to give our prisoners the best start possible to reintegrate back into the community.

Going from Red to Amber/Green on the TSAB QAF is testament to how far Holme House has travelled to support the work of the Board in line with all of our aims and objectives of 'our' Strategic Plan.

**Thirteen Housing Group** developed and delivered an innovative, interactive safeguarding training package to over 850 staff, board members and involved customers. Developed by colleagues within Thirteen, the safeguarding training was created to support staff to identify and record safeguarding concerns when working with vulnerable individuals.

Interactive learning experiences were set up in vacant properties. Two scenarios were created, one for Self-Neglect and one for Domestic Abuse. Scenes within the properties were created to be as realistic as possible and include signs and triggers that staff may encounter when visiting properties. Delegates were tasked with identifying signs of abuse and neglect highlighting safeguarding concerns, as well as what actions they would take both during the visit and post visit.



# Our Priorities 2023-24

## Joint Working

We will develop a whole system approach to safeguarding adults which is responsive to the individual's needs, views and wishes.

## People

We will ensure the workforce is well trained, supported and equipped to safeguard the most vulnerable people within our communities.

## Communication

We will provide accessible and clear information, advice and support that helps people to understand what abuse is, how to prevent abuse from happening, how to seek help and how to engage with the work of the Board.

## Services

Services are commissioned and provided by our partners to meet the individual needs of adults who are most at risk of abuse or neglect.

The **six safeguarding principles** set out in the Care Act 2014 will underpin the Board's strategic aims and objectives and all aspects of safeguarding adults work across Tees:

**Empowerment**

**Proportionality**

**Partnership**

**Prevention**

**Protection**

**Accountability**

The Board's Strategic Business Plan 2022-25 has been updated following feedback from the Annual Consultation Survey 2022/23 and feedback from the Board's Development Day. The top 3 priorities identified by professionals, service users and the general public included with the Strategic Plan are as follows:



1. Strengthen links with organisations, Children's Partnerships and Community Safety Partnerships at a strategic and local level to embed a 'think family' approach to safeguarding.



2. Work more closely in engaging with local communities to report abuse and neglect.



3. Continue to improve general awareness of safeguarding and how people can protect themselves.

The Board's Strategic Business Plan for 2022-25 can be viewed here:

<https://www.tsab.org.uk/the-board/strategic-plan/>

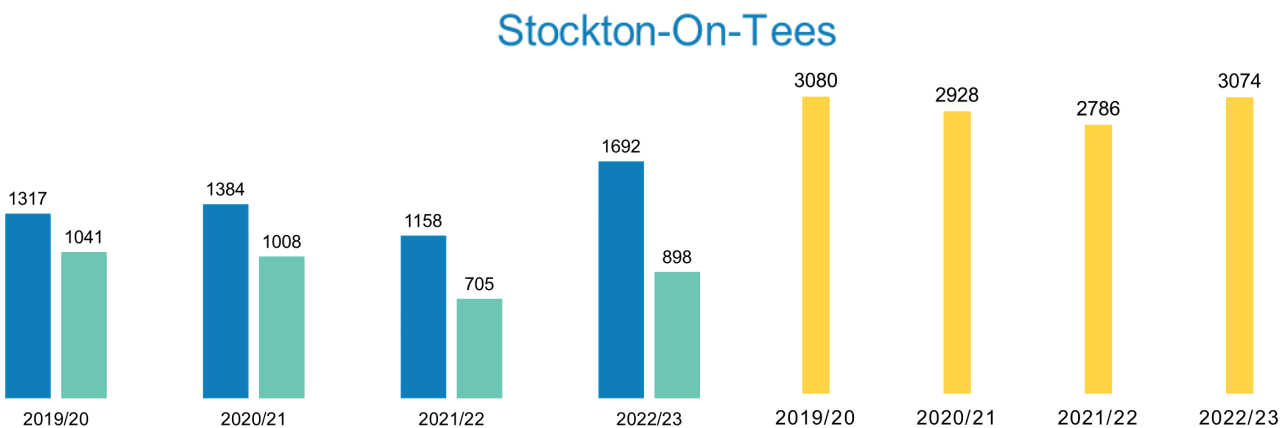
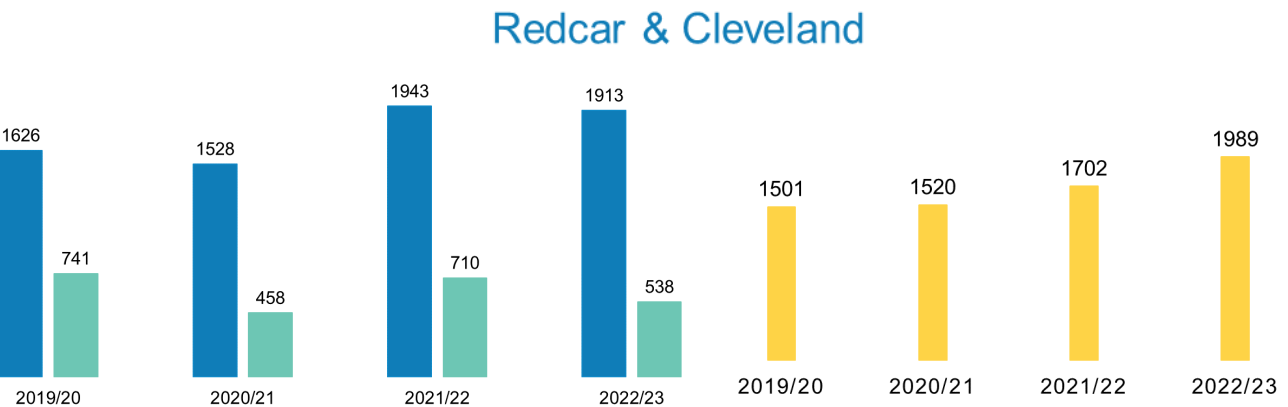
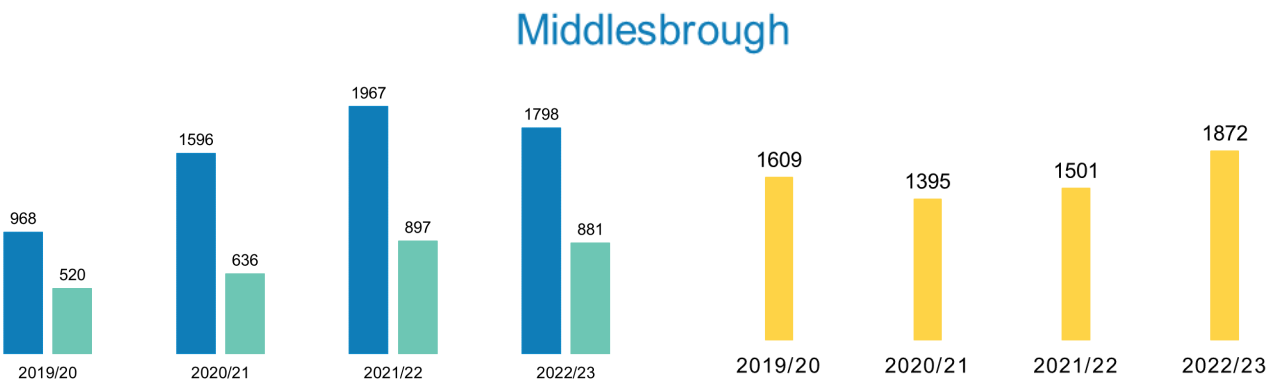
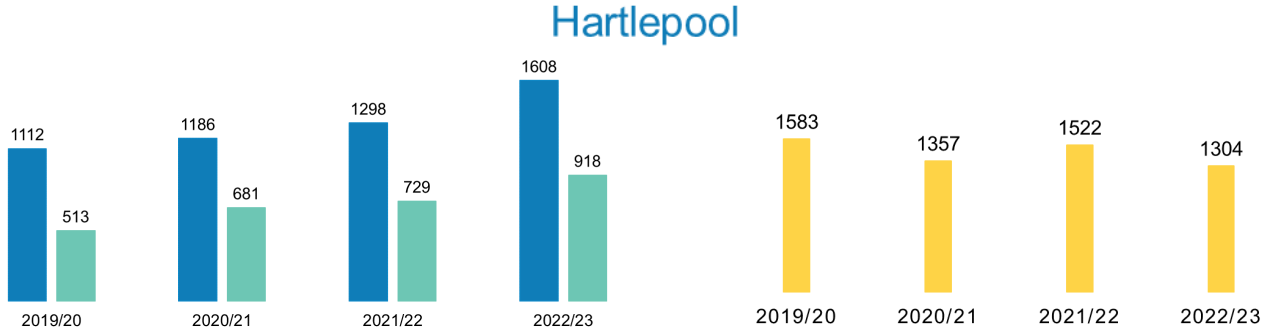
# Appendix

The Deprivation of Liberty Safeguards, under The Mental Capacity Act 2005, provide legal protection for those individuals who are 18 years old and above and who are, or may become deprived of their liberty in a hospital or care home.

## Concerns and Section 42 Enquiries

## Deprivation of Liberty Safeguards (DoLS) Applications

■ Concerns ■ Section 42 Enquiries



## Glossary of Terms



**Ask ANI** - The Ask for ANI (Action Needed Immediately) codeword scheme has been developed by the Home Office to allow victims of domestic abuse to access support from the safety of their local pharmacy. Participating pharmacies will display the Ask ANI logo. If a person asks for ANI or a Safe Space, staff will give the person access to their consultation room, where they can make a phone call to police, domestic abuse helpline or local support service for example.

**Channel Panel (PREVENT)** – Multi-agency meeting for those who are identified as being at risk of engaging in terrorism.

**Domestic Homicide Review (DHR)** - a review held under Section 9 of the Domestic Violence, Crime and Adults Act 2004 and is coordinated by the local Community Safety Partnership. DHRs review the circumstances in which the death of a person aged 16 or over has, or appears to have, resulted from violence, abuse or neglect by:

- *a person to whom they were related, or had been in an intimate personal relationship with or a member of the same household*

**DoLS (Deprivation of Liberty Safeguards)** - are part of the Mental Capacity Act (MCA) 2005. The Safeguards aim to make sure that people in care homes and hospitals are looked after in a way that does not inappropriately restrict their freedom.

**Learning Disability Mortality Review (LeDeR)** – In May 2015 a LeDeR Programme was established to learn from deaths of people with a learning disability to address the health inequalities people with learning disabilities often face.

**Making Safeguarding Personal (MSP)** - is an initiative which aims to develop a person-centred and outcomes focus to safeguarding work in supporting people to improve or resolve their circumstances. MSP is applicable to all agencies working with adults in relation to safeguarding, including those at the initial stages of a Safeguarding Concern being identified.

**MAPPA** – Multi-agency public protection arrangements that ensure agencies work together to protect the public by successfully managing violent and sexual offenders.

**MARAC (Multi-Agency Risk Assessment Conference)** - information sharing and action planning meeting for victims of domestic abuse who are at risk of serious harm or death.

**MATAC (Multi-Agency Tasking & Coordination)** - to assess and plan interventions to target and disrupt serial perpetrators of Domestic Abuse and/or support them to address their behaviour.

**Power BI** – Power BI is a data visualisation tool that pulls together information to produce high quality performance reports.

**RASC (Responding to and Addressing Serious Concerns)** - a TSAB policy and procedure which sets out the framework for dealing with serious concerns of care providers on a multi-agency basis.

## Glossary of Terms continued...



**Safeguarding Adult Reviews** - A Safeguarding Adults Review is a statutory requirement of the Care Act 2014 (Section 44). The purpose of a SAR is to:

- Determine what the relevant agencies and individuals involved in the case might have done differently that could have prevented harm or death
- Learn lessons from the case and apply the learning to future cases to prevent similar harm occurring again
- Explore examples of good practice where this is likely to inform and improve inter-agency practice.

The Care Act 2014 sets out the criteria for carrying out a SAR and SABs **must** carry out a review if:

- There is reasonable cause for concern about how the Safeguarding Adult Board (SAB), its members or other persons involved worked together to safeguard the adult; **and**
- The adult has died, and it is known or suspected that the death resulted from abuse or neglect, including self-neglect; **or**
- The adult is alive, but it is known or suspected that they have experienced serious abuse or neglect, including self-neglect

**Safeguarding Champions** - volunteers from a broad range of organisations that are far reaching and able to link directly with the community and clients they support.

**Safe Place Scheme** - Safe Place Scheme locations are venues in the community where people who need extra support can go if they need some help. This 'help' can range from a phone call to home or help with directions.

The idea is that vulnerable people can use these venues if they are feeling unsafe, whilst out in the community. Many who benefit from the scheme may never actually need to use it, but the existence of the 'Safe Place' venues allows people to feel safer, and go out and about more (live more independently).

**Service User** – someone who uses health and/or social care services.

**TATI (Team Around the Individual)** - a multi-agency approach to supporting work on complex and/or high-risk cases, including but not limited to chaotic lifestyles, self-neglect, hoarding, fire risk, alcohol & substance misuse.

**Vicarious Trauma** – is sometimes referred to as 'secondary trauma'. Anyone who engages empathetically with survivors of traumatic incidents can be affected and experience trauma themselves through their connection with the person.

**X/ Twitter Impressions** – the number of times a Tweet has been seen.



www.tsab.org.uk



Queensway House, Billingham, Stockton-On-Tees



01642 527263



TeeswideSAB



TeeswideSAB

## See it, report it!

If you suspect a neighbour, friend or family member is being neglected or abused,  
or you need help yourself.

Call **Cleveland Police** 101 or 999 in an emergency.

Call your local Adult Social Care Team:

<b>Hartlepool:</b>	01429 523 390	<a href="mailto:iSPA@hartlepool.gov.uk">iSPA@hartlepool.gov.uk</a>
<b>Middlesbrough:</b>	01642 065 070	<a href="mailto:adultaccessteam@middlesbrough.gov.uk">adultaccessteam@middlesbrough.gov.uk</a>
<b>Redcar &amp; Cleveland:</b>	01642 771 500	<a href="mailto:AccessAdultsTeam@redcar-cleveland.gov.uk">AccessAdultsTeam@redcar-cleveland.gov.uk</a>
<b>Stockton-on-Tees:</b>	01642 527 764	<a href="mailto:FirstContactAdults@stockton.gov.uk">FirstContactAdults@stockton.gov.uk</a>
<b>Evenings and Weekends:</b>	01642 524 552	